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Windows

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Question

Straydog asked on January 1, 2010

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Microsoft Library Component has stopped working

I have found a thread with the same title in the Windows Vista forum, but I don't know if it is the same and if the issue does not happen exactly the same way.

For me it can happen any time even if very seldom. It happens every time the computer comes back from sleep, from hibernation or at start up

At startup I have only what cannot be controlled, WinPatrol and the anti-virus. The 12 remaining startup programs are delayed by WinPatrol and scaled for up to 15min. It is obvious that something triggers the issue when the computer wakes up but not sure if it is a starting application.

Thank you for any help provided.

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Answer

Nithyananda J replied on January 2, 2010

[Community Star](#)

0 Found this helpful Me Too

Hi,

Welcome to Microsoft Windows 7 Answers Forum!

Could you please answer these below questions?

- a) Could you tell us when are you receiving this error message" Microsoft Library Component has stopped working "?
- b) Did you do any changes on your computer?

As you are facing issue with startup programs installed on your computer, try troubleshooting this matter with a Clean Boot to see if we can pinpoint a program or driver that could be causing the issue you are experiencing.

A Clean Boot allows us to start Windows with certain programs and drivers turned off or on by selection. By doing this through trial-and-error we can hopefully pinpoint a specific cause of this issue. Here is how to troubleshoot with a Clean Boot:

Clean Boot Troubleshooting.

1. Click Start, type msconfig in the Start Search box, and then press ENTER.
 - User Account Control permission.
 - If you are prompted for an administrator password or for a confirmation, type the password, Or click Continue.
2. On the General tab, click Selective Startup.
3. Under Selective Startup, click to clear the Load Startup items check box.
4. Click the Services tab, click to select the Hide All Microsoft Services check box, and then click Disable All.
5. Click OK.
6. When you are prompted, click Restart.
7. After the computer starts, check whether the problem is resolved.

If the issue is resolved check which third party program is causing the problem, referring the link given

below:

<http://support.microsoft.com/kb/929135>

Reset the computer to start as usual.

After you have finished troubleshooting, follow these steps to reset the computer to start as usual:
Click Start, type msconfig.exe in the Start Search box, and then press ENTER.

If you are prompted for an administrator password or for confirmation, type your password, or click Continue. On the General tab, click the Normal Startup option, and then click OK.

When you are prompted to restart the computer, click Restart.

Thanks and Regards:
Suresh Kumar- Microsoft Support.
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